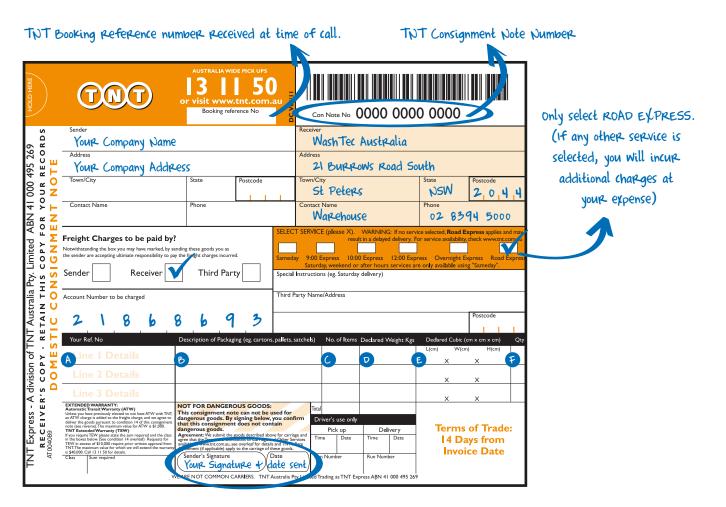
HOW TO RETURN YOUR ITEMS



- Call WashTec Direct on 1300 253 473 and request a CRA Return Form. (WashTec Direct will email this to you complete with CRA Number.)
- 2. Contact **TNT** on **I3 II 50** to book a pick up and request a consignment note. (TNT will provide you with a booking number for you to record on your consignment note.)
- 3. Once the TNT driver arrives, fill in the consignment note as below:



A: CRA Return number that Wash Tec Direct provided you with (keep this number for future reference).

- B: Description of packaging (eg carton, pallet, envelope).
- C: Number of items. This must match the number of items available for collection (maximum of 8 items per consignment).
- D: The weight of the item(s) in KilogRams.
- E: The dimensions of the item(s) in centimetres.
- F: The quantity of items to Which the dimensions apply.

4. Reply to the initial CRA Return Form email from WashTec Direct with your TNT Consignment note number.